

Annex 1 – TPR Errors by Member Numbers

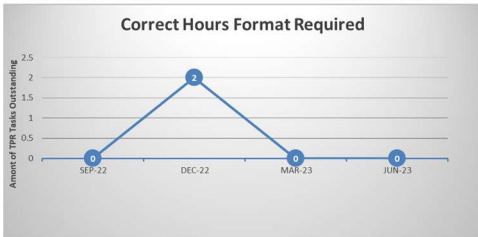
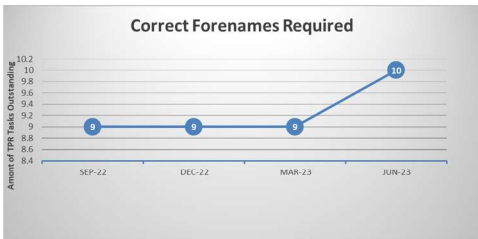
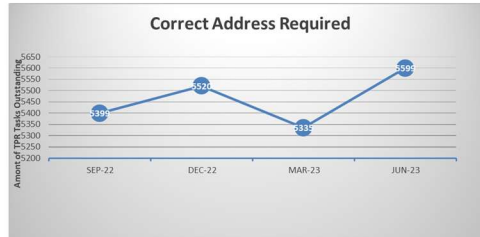
	Mar-23				Jun-23				*Trend
	Member Records	TPR Errors	% Errors	Data Score	Member Records	TPR Errors	% Errors	Data Score	
ACTIVE	40235	193	0.48%	99.52	40979	294	0.72%	99.28	+101
UNDECIDED	6064	226	3.73%	96.27	6294	272	4.32%	95.68	+46
DEFERRED	44310	3718	8.39%	91.61	44512	3696	8.30%	91.70	-22
PENSIONERS	36454	308	0.84%	99.16	36729	485	1.32%	98.68	+177
DEPENDANTS	5563	105	1.89%	98.11	5624	158	2.81%	97.19	+53
FROZEN	6011	1765	29.36%	70.64	5930	1766	29.78%	70.22	+1
TOTALS	138637	6315	4.56%	95.44	140068	6671	4.76%	95.24	+356

Annex 2 – Outstanding Queries by Type (there may be multiple queries per member)

	Mar-23		Jun-23		*Trend
	TPR Errors	%	TPR Errors	%	
Age 75 Exceeded Lgps Eligibility Issue	70	1.11%	79	1.18%	+9
Care Pay For 2014-2015 Required	3	0.05%	3	0.04%	0
Care Pay For 2015-2016 Required	4	0.06%	4	0.06%	0
Care Pay For 2016-2017 Required	3	0.05%	5	0.07%	+2
Care Pay For 2017-2018 Required	7	0.11%	9	0.13%	+2
Care Pay For 2018-2019 Required	16	0.25%	13	0.19%	-3
Care Pay For 2019-2020 Required	13	0.21%	20	0.30%	+7
Care Pay For 2020-2021 Required	14	0.22%	21	0.31%	+7
CARE pay for 2021-2022 required	53	0.84%	54	0.81%	+1
CARE pay for 2022-2023 required	12	0.19%	31	0.46%	+19
Missing data on leaver form - Escalation	0	0.00%	0	0.00%	0
Casual Hours Data Required	0	0.00%	0	0.00%	0
Correct Address Required	5335	84.48%	5599	83.93%	+264
Correct Forenames Required	9	0.14%	10	0.15%	+1
Correct Gender Required	0	0.00%	0	0.00%	0
Correct Hours Format Required	0	0.00%	0	0.00%	0
Correct Nino Required	146	2.31%	168	2.52%	+22
Correct Title Required ie Miss Or Mr	1	0.02%	1	0.01%	0
Data Required From A Previous Employer	9	0.14%	3	0.04%	-6
Date Joined Fund Required	1	0.02%	2	0.03%	+1
Historic Refund Case	477	7.55%	476	7.14%	-1
Leaver Form Required	137	2.17%	171	2.56%	+34
Pay Ref Required	4	0.06%	2	0.03%	-2
Correct Surname Required	0	0.00%	0	0.00%	0
Correct Date Of Birth Required	1	0.02%	0	0.00%	-1
Grand total	6315	100%	6671	100%	

*Trend is influenced by number of errors

TPR Error Numbers by Error Type



TPR Error Numbers by Status

